



# Data Sheet

myridas™

## FRONT COUNTER

For those companies who offer a self collection service or a cash sales counter in addition to delivered trade there is often a need to enter orders and take payment at their premises or warehouse.

The Myridas Front Counter module provides this facility by increasing the scope of a Microsoft Dynamics GP implementation to incorporate a robust, fast and simple to use order entry system. This is supported by cash till, cash drawer and barcode scanner integration, so that orders can be entered quickly and cash payments can be made at the point of sale.

In addition the company will be generating a single and consistent source of information using up to the minute trading terms for the customer and updating the current inventory levels as sales are made via both business channels.

## Key Features

### Seamless Integration

Full integration with Microsoft Dynamics GP and Myridas modules provides the total Microsoft Dynamics GP sales solution from a single cash till.

Standard interfaces to EPOS hardware such as cash drawers, barcode scanners and point of sale displays provide the full point of sale solution.

### Accurate Auditing on Till Transactions

Record start of day till floats from which audit trails, cash transactions, X and Z till reports for all users with access to the till can be derived.

Full audit enquiry and purge facility for till transaction history.

### Flexible User Management

Ability to define Microsoft Dynamics GP users as front counter and till users and assign them to a specific till.

Complete password protection and control over till access.

### Comprehensive Transaction Control

Support for multiple methods of payment in terms of Cash, Cheque and on account payment. Additionally if Credit Card processing is installed, access from the till

for integrated credit and debit card processing.

Ability to hold transactions and serve other customers while keeping a stalled transaction 'on hold'.

Produce configurable till receipts for payments taken with relevant and targeted salutations.

Capture products on an order via rapid barcode scanning technology.

Build a composite and comprehensive sales history for a customer irrespective of the business channel used (Delivered or Front Counter – self collect / cash and carry).

## Application Power

### Profit Through Integration

Avoid the cost and administration involved in setting up a duplicate sales order processing, inventory and financials system for your Front Office business requirement.

Leverage investment in existing Microsoft Dynamics GP software and Myridas modules such as Extended Pricing, Customer Templates, Catalogue Based Sales, Advanced Distribution and Available to Promise from a Front Counter standpoint.

Integrate into an existing Microsoft Dynamics GP installation a till with all the conventional audit controls such as cashier change over and end of day cashing up totals.

### Enhance Customer Relations

Perform intelligent and informed up-selling at the Front Counter by building rapport and exploiting all the features and functions available as a Microsoft Dynamics GP and Myridas user but in a Front Counter environment.

View and update inventory, price orders and generate invoices whilst offering the same customer commercial arrangements they would have received as a delivered trade customer.